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Patent Application Transmittal***Transmitted herewith for filing is the Patent Application of:*

Inventors(s): James P. Alexander, et al

For: Web-Based Application for Inbound Message Synchronization

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09/702127**Enclosed are**

19 pages of specification, including 14 claims, plus 1 sheets of formal drawings.

An assignment of the invention to International Business Machines Corporation, Armonk, New York 10504.

A certified copy of a/an application.

X Declaration and Power of Attorney. Unsigned

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Basic Fee:						\$710.00
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Cathy Robbins

BY:

A. Bruce Clay

Attorney of Record Reg. No. 32,121

Date: October 30, 2000

IBM Corporation T81/503
Intellectual Property Law
PO Box 12195
Res. Tri. Park, NC 27709

Telephone: 919-254-6717 FAX 919-254-4330

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Letter

Sir:

Attached hereto is patent application CA920000057US1, set of drawings and a Declaration and Power of Attorney for Patent Application which lists the names of the inventors but is not signed by the inventors. The filing is in accordance with Rule 1.53 of the Rules of Practice in Patent Cases.

A Declaration and Power of Attorney for Patent Application signed by all of the inventors will be submitted within the time allotted for filing such documents.

Respectfully submitted,

2. Bruce Clegg

A. Bruce Clay
Attorney for Applicant
Reg. No. 32,121

ABC:cmr

Docket No: CA920000057US1

PHONE: 919-254-6717
FAX: 919-254-4330

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Cathy Robbins
SIGNATURE OF PERSON MAILING PAPER AND FEE

INVENTORS: James P. Alexander, Kevin L. Sally, Anthony L. Tjong

WEB-BASED APPLICATION FOR INBOUND MESSAGE SYNCHRONIZATION

Field of The Invention

The present invention relates to a computer-based application for synchronization of messages in electronic commerce (e-commerce) systems. The invention also includes web-based applications for synchronizing inbound messages from other internet related communications systems.

Background of The Invention

Web-based commercial transactions are an important part of e-commerce business activities. There are increasing demands placed on computer applications to integrate the various applications used by businesses in connection with their back office systems. With increases in the amount of

web-based transactions and other related activities, there are increased demands for synchronized integration of those various applications.

As the nature and extent of e-commerce activities has evolved, there has been an increased need for integration between Web-based applications and back office back-end systems (including ERP – Enterprise Resource Planning systems). The synchronized transfer of information between the two systems (i.e., in proper time sequence) is an important aspect of system integration. The messages transferred between the two systems must be processed in a manner ensuring that the information contained in those messages is modified or altered in the appropriate time sequence. If the transferred messages are not processed in the proper time sequence, certain important aspects of the transferred information may be lost or incorrectly processed.

In establishing the integration between the two systems, one of the possible approaches is to use messages that are passed back and forth between the Web-based application and the back office system.

It is important that the web-based application have the ability to suitably process inbound messages coming from the back office systems. The types of inbound messages can vary depending on the business needs of the particular business enterprises that are being considered. Some examples of the kinds of inbound messages frequently encountered in a Web-based application are:

- Order Confirmation;
- Order Delivery;
- Order Invoice;
- Product Inventory Updates;
- Product Price Updates; and

Customer Information Updates.

There are of course, many other types of messages encountered in e-commerce related activities.

If a message queue system is used in transmitting messages between a back office system and one or more network systems, synchronization problems often develop. That is, often, the flow of the messages between the back office and web-based systems becomes asynchronous. The asynchronous messages are often sent and received out of sequence despite their respective times of creation.

One of the issues resulting from asynchronous methods of communication is the unpredictable time of arrival of incoming messages. The unpredictability of these arrival times may in turn lead to unpredictable queuing of incoming messages. There may be undesirable changes to the expected or desired order or sequencing of inbound messages waiting in the queue for processing by the web-based application. Problems may arise in circumstances in which incoming messages are received out of their intended or expected order.

The problem of asynchronous messages may be caused by many different reasons, including for example:

A document containing important commercial information, (for example, an Order Invoice, Customer Information, or other document), may be updated several times within a relatively short time interval by the back-office systems. Each updated version of the message or revision will typically generate new inbound messages to the Web.

In a complex communication environment, the revised messages may travel through different data network routes and arrive at the intended destinations at unpredictable times.

To boost performance, multiple inbound queue server processes may be used.

The back office system may send out the messages from multiple ports.

Multi-threaded processing of inbound messages by the Web-based application.

The problem of asynchronous messages may cause more recent data to be overwritten by older data, creating inconsistencies between the Web-based application and the back office system. The web-based application may process incoming messages out of their intended order, resulting in a variety of potentially serious errors in the web-based system.

Summary of The Invention

The present invention comprises a method of synchronizing inbound messages to avoid the problems associated with the known systems of the prior art. In one aspect, the present invention uses a date and timestamp approach to synchronize the inbound messages eliminating the consistency problems arising from inbound messages being processed out of their proper time sequence. The method also enhances system performance by allowing the use of one or more of the following features:

Multiple inbound queue server processing.

Multi-threaded inbound message processing by the Web-based application.

Multiple ports for sending the messages by the back office system.

In one aspect of the present invention, a web-based software application is provided for synchronizing messages between back office and network based e-commerce applications. The web-based application comprises a reference table. In one example, the reference table may be identified as the MSGSYNCH table, containing the following information:

The Message Type code for an inbound message is described and stored in the table according to a predetermined selection of message classifications. Each Message Type may be assigned a particular, unique code within the predetermined selection of message classifications.

A unique Document Number is assigned to each corresponding document of that particular Message Type.

A timestamp is assigned to each document according to the date and time at which that particular document was originally created or subsequently updated. The timestamp may be stored in part of the inbound message in a code identifying the date and time of creation for that message.

A unique Primary Key is developed for each Message Type and Document Number combination identified within the table. The Primary Key is then used to search the table for comparison with the particular Message Type and Document Number combination corresponding to each inbound message.

The web-based software application of this first aspect of the invention provides a method of comparing and processing inbound messages of the Message Types listed in the table, according to the following steps.

The unique Primary Key of the inbound message is used to search the MSGSYNCH table to locate a matching Primary Key row entry.

If a Primary Key row entry does not exist within the MSGSYNCH table, a new Primary Key row entry is added to the table with information comprising the Message Type, Document Number and Timestamp information corresponding to the inbound message.

If the Primary Key of the inbound message does match an existing Primary Key row entry in the MSGSYNCH table, the Timestamp of the inbound message is compared with the Timestamp of the Primary Key row entry located within the table.

If the timestamp of the matching inbound message is more recent (i.e., newer) than the timestamp of the Primary Key row entry found in the MSGSYNCH table, further processing of the inbound message is continued according to a predetermined process path. The MSGSYNCH table is updated with the document in the more recent inbound message. The timestamp information is also updated to reflect the timestamp of the more recent document.

If the timestamp of the inbound message is not more recent than the timestamp of the located Primary Key row entry, the inbound message is not processed further according to the predetermined process path.

In some applications, the application may provide an added step to log an error in those instances where an out of sequence message has been received. In some instances, the application may be configured to ignore the asynchronous message. Other variations are also possible for the further processing of such messages.

As an example of another embodiment, the invention provides a computer program product for use with a web-based application. The web-based application comprises an inbound message processor for multi-threaded processing of document messages. In other embodiments, it may be preferable to provide an alternative type of inbound message processor. The web-based application also comprises a web-based application database in communication with the inbound message processor. The computer program product also comprises:

a recording medium;

means, recorded on the recording medium, for operating the web-based application database to maintain inbound document message information comprising primary key codes and said timestamps for selected document messages previously received by the web-based application database;

means, recorded on the recording medium, for comparing the primary key code of a new inbound document message received by the web-based application database with primary key codes maintained in the web-based application database for the previously received document messages;

means, recorded on the recording medium, for selecting a pair of corresponding document messages by identifying any one previously received document message having a primary key code corresponding with the primary key code of the new inbound message;

means, recorded on the recording medium, for selecting a unique new inbound document message by identifying any new inbound document message with a primary key code which does not correspond to any of the primary key codes maintained in the web-based application database;

means, recorded on the recording medium, for identifying the more recent document message in the message pair of corresponding document messages by comparing the timestamp of the previously received document message in the message pair with the timestamp of the new inbound message in the message pair; and

means, recorded on the recording medium, for updating the web-based application database to record: the inbound document message information for the more recent document message and the unique inbound document message; and the timestamps for the more recent and unique document messages.

In some instances, the recording medium may be a magnetic storage device. In certain specific instances the magnetic storage device may be a magnetic disk, CD-ROM, hard drive or other device. Other embodiments will be readily apparent to persons skilled in the art.

A method of operating a web-based system is provided. In one aspect of the invention, the method of the invention is used to synchronize communications messages between a first back office

identifying the more recent document message in the message pair of corresponding document messages by comparing the timestamp of the previously received document message in the message pair with the timestamp of the new inbound message in the message pair; and

updating the web-based application database to record: the inbound document message information for the more recent document message and the unique inbound document message; and the timestamps for the more recent and unique document messages.

In a further aspect of this invention, a web-based system is provided in which the described method is implemented. By way of example, a web-based system is provided wherein the system comprises:

means for multi-threaded processing of inbound document messages, and a web-based application database in communication with the inbound message processing means;

means for operating the web-based application database to maintain inbound document message information comprising primary key codes and said timestamps for selected document messages previously received by the web-based application database;

means for comparing the primary key code of a new inbound document message received by the web-based application database with primary key codes maintained in the web-based application database for the previously received document messages;

means for selecting a pair of corresponding document messages by identifying any one previously received document message having a primary key code corresponding with the primary key code of the new inbound message;

means for selecting a unique new inbound document message by identifying any new inbound document message with a primary key code which does not correspond to any of the primary key codes maintained in the web-based application database;

means for identifying the more recent document message in the message pair of corresponding document messages by comparing the timestamp of the previously received document message in the message pair with the timestamp of the new inbound message in the message pair; and

means for updating the web-based application database to record: the inbound document message information for the more recent document message and the unique inbound document message; and the timestamps for the more recent and unique document messages.

Brief Description of the Drawings

Figure 1 shows a web-based application integrated with a corresponding back office system.

The preferred embodiment of the present invention is explained in connection with the network system illustrated in Figure 1. Figure 1 is a flow chart illustrating a schematic representation of an integrated network system to assist in the explanation of one aspect of the present invention.

Detailed Description of the Drawings

Figure 1 depicts a web-based application which is integrated with a back office system. In the illustrated system, the back office application is programmed to identify the following document types as follows:

Order Confirmation	(code) 1
Order Delivery	(code) 2
Order Invoice	(code) 3
Product Inventory Updates	(code) 4
Product Price Updates	(code) 5
Customer Information Updates	(code) 6 (and so on.)

With reference to the back office system components illustrated in section 1 of Figure 1, a document of Document Type 2 (i.e., an Order Delivery) with a Document Number 123 is created by User A at a corresponding terminal or node. The document is created with a Timestamp T1. The document information (including the Timestamp T1) is stored in the back office system database. The same document is then updated three times by User B at another terminal with recorded Timestamps of T180, T500, and T550. The same document is updated by User C at a third terminal with recorded Timestamps T350 and T450. New copies of the document are created and stored in the back office system database for each of the five updated copies of the original Order Delivery document. The timestamp for each corresponding document is stored in the document record maintained within the database. The timestamp information is maintained in the corresponding messages generated by the message generator component of the system shown as section 2 in Figure 1.

In this example, for simplicity, the form of Timestamp designation T_n represents an n-th document creation or updating action carried out at the back office system. Using this example, a Timestamp of T_{180} corresponds to the 180th processing action (i.e., creating or updating various documents) within the back office system. The document with recorded timestamp T_{180} is stored in the back office database.

As noted previously, Section 2 of Figure 1 shows a schematic representation of a message generator component of the back office system. The representation depicts the following steps in processing the document information. At a pre-scheduled time, a batch job is run at the back office end of the system to collect all new and updated documents stored in the back office database. Assume that in this example, there are 600 document creation and update actions collected by this batch job at the pre-scheduled time and that there are three ports (Port #1, Port #2, Port #3) used to convert or generate messages to be sent out to the web-based application through the network. In this example, each of the three ports has a corresponding buffer (buffer 1, buffer 2, buffer 3) with storage limited to a maximum of 200 documents. Each of the three ports assigns a Message Number to each created or updated message retrieved from a shared pool for the three ports. In this example, the following situation would occur.

Buffer 1 for Port #1 would contain documents with timestamps ranging from T_1 to T_{200} . In this example, the original Order Delivery document T_1 created by User A and update T_{180} made by User B are contained in buffer 1. Buffer 2 for Port #2 would contain documents with timestamps ranging from T_{201} to T_{400} . In this example, buffer 2 contains the document updated by User C at T_{350} . Buffer 3 for Port #3 contains documents with timestamps ranging from T_{401} to T_{600} . In this example, buffer 3 contains documents updated by User B at timestamps T_{500} and T_{550} and the document updated by User C at timestamp T_{450} .

For the purposes of this example, it is assumed that the three ports start generating (sending) messages at the same time and that all three ports generate (send) messages at the same rate. Based on these circumstances, it will be appreciated that the messages will be generated in an asynchronous manner as follows.

The document created by User C at timestamp T450 would be generated before the update created by User B at timestamp T180 and the updated document created by user C at timestamp T350. As a result, document T450 would be assigned a lower message number by the ports than the other two messages, T180 and T350. The document updated at T550 would be generated about the same time as the document updated at T350. The message Numbers assigned to these two documents would be close together. There is a possibility that document T350 would have a Message Number that is higher than document T550 and which would result in the messages being asynchronous (i.e., out of sequence).

The document updated at T550 would be generated before the document updated at T180, with document T550 having a smaller Message Number. In this scenario, the updated document T180 would be generated (sent) last though Port #1. This same document would have the largest Message Number for the particular Document Number, resulting in the messages being asynchronous (i.e., out of sequence).

Since there are three ports sending messages to the five inbound queue servers shown in section 3, the inbound messages will be received and processed out of sequence. There may be at least two additional reasons for this problem. The various message updates relating to this message type will travel from different ports, with each message traveling through an unpredictable network path. There are multiple inbound queue servers and each of the five server processes may receive

and place the older messages into the inbound queue after the more recent messages are placed into the inbound queue.

The use of multi-threaded inbound message processing would speed up system performance. However, the sequence of the messages would be disrupted if the time required to process each message differs due to resource allocation by the application.

In the preferred embodiment of the present invention, a web-based application is provided for synchronizing messages between back office and network based e-commerce applications. The web-based software application comprises a reference table. In one example, the reference table may be identified as the MSGSYNCH table and containing the following information:

The Message Type code for an inbound message is described and stored in the table according to a predetermined selection of message classifications. The Message Type may be developed according to the particular needs of the web-based system being considered. For example, in some instances, the type of inbound messages may be described as an Order Confirmation message, an Invoice message, an Order Delivery message, and other categories selected for the particular system. Each Message Type may be assigned a particular, unique code within the predetermined selection of message classifications.

A unique Document Number is assigned to each corresponding document of that particular Message Type. For example, a particular Order Confirmation document will be assigned a corresponding, unique order number. As another example, a particular Order Invoice will be assigned a corresponding, unique invoice number.

A timestamp is assigned to each document according to the date and time at which that particular document was originally created or subsequently updated. The timestamp is not assigned according to the time that the document was sent by the back office system. Rather, the timestamp is used to identify the date and time corresponding to the creation of the original or a revised version of the document. The timestamp may be stored in part of the message in a code identifying the date and time of creation for that message. For example, the code may be generated in a format corresponding to HH:MM:SS, with preceding codes for the corresponding creation date. As noted, the resulting timestamp code may be stored in part of the related inbound message.

A unique Primary Key is developed for each Message Type and Document Number combination identified within the table. The Primary Key is then used to search the inbound message data stored within the table for comparison with the particular Message Type and Document Number combination corresponding to each inbound message.

The web-based application of this preferred embodiment provides a method of comparing and processing inbound messages of the Message Types listed in the table, according to the following steps.

The unique Primary Key of the inbound message is used to search the MSGSYNCH table to locate a matching Primary Key row entry.

If a Primary Key row entry does not exist within the MSGSYNCH table, a new Primary Key row entry is added to the table with information comprising the Message Type, Document Number and Timestamp information corresponding to the inbound message.

If the Primary Key of the inbound message does match an existing Primary Key row entry in the MSGSYNCH table, compare the Timestamp of the inbound message with the Timestamp of the Primary Key row entry located within the table.

If the timestamp of the inbound message is more recent (i.e., newer) than the timestamp of the Primary Key row entry found in the MSGSYNCH table, continue processing the inbound message according to a predetermined process path. The web-based application database is updated with the document in the more recent inbound message. The timestamp information in the MSGYNCH table is also updated to reflect the timestamp of the more recent document.

If the timestamp of the inbound message is not more recent than the timestamp of the located Primary Key row entry, the inbound message is not processed further according to the predetermined process path.

In some applications, the application may provide an added step to log an error in those instances where an out of sequence message has been received. In some instances, the application may be configured to ignore the asynchronous message. Other variations are also possible for the further processing of such messages.

Those persons skilled in the art will understand that a web-based application may be established to operate using the software embodying the method described herein. The invention also provides a computer program product to operate a web-based system in accordance with the steps outlined in this description. In a further aspect of this invention, a web-based system is provided in which the described method is implemented. Further embodiments of the present

invention will be apparent to persons skilled in the art. It will be understood that certain aspects of the method, system and computer program product may be modified or varied without departing from the scope of the invention described herein. Accordingly, such modifications and variations will be considered to be included in the invention as described.

By implementing the method, system or computer program product outlined in this disclosure, a Web-based application for processing of inbound messages may be operated to maintain the consistency of the information on both systems.

In addition, the method, system or computer program product of the invention may provide significantly improved performance by incorporating the use of multiple inbound queue server processes, multiple ports generating the messages in the back office system and multi-threaded processing in the Web-based application. The invention accommodates the use of the indicated features in a manner which allows processing of various inbound messages in proper sequence.

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The embodiments of the invention in which an exclusive property or privilege are claimed is defined as follows:

1 1. A method of synchronizing communications messages between a first back office system and
2 a web-based application in a computer network, wherein the first back office system comprises a first
3 back office database and a plurality of nodes for creating documents, the nodes communicating with
4 the first back office database, the documents each being identified with a primary key code and a
5 timestamp designating the time of creation of each document, and the back office system generates
6 document messages, the document messages each comprising one of the documents and primary key
7 code and timestamp information for the one of the documents, the method comprising the steps of:

operating the web-based application database to maintain inbound document message
information comprising primary key codes and said timestamps for selected document
messages previously received by the web-based application database;

comparing the primary key code of a new inbound document message received by the web-
based application database with primary key codes maintained in the web-based application
database for the previously received document messages;

14 selecting a pair of corresponding document messages by identifying any one previously
15 received document message having a primary key code corresponding with the primary key
16 code of the new inbound message;

17 selecting a unique new inbound document message by identifying any new inbound
18 document message with a primary key code which does not correspond to any of the primary
19 key codes maintained in the web-based application database;

20 identifying the more recent document message in the selected pair of corresponding
21 document messages by comparing the timestamp of the previously received document
22 message in the message pair with the timestamp of the new inbound message in the message
23 pair; and

24 updating the web-based application database to record: the inbound document message
25 information for the more recent document message, the unique inbound document message;
26 and the timestamps for the more recent and the unique inbound document messages.

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6. The method of claim 2 further comprising logging an error when a new inbound message in a selected pair of corresponding document messages does not have the more recent timestamp in the selected pair.

7. The method of claim 6 further comprising identifying the new inbound message in a selected pair of corresponding document messages which does not have the more recent timestamp in the selected pair and segregating said new message from further processing according to a predetermined process path.

8. A computer program product for use with a web-based application, the web-based application comprising an inbound message processor, and a web-based application database in communication with the inbound message processor, the computer program product comprising:

a recording medium;

means, recorded on the recording medium, for operating the web-based application database to maintain inbound document message information comprising primary key codes and corresponding timestamps for selected document messages previously received by the web-based application database;

means, recorded on the recording medium, for comparing the primary key code of a new inbound document message received by the web-based application database with primary key codes maintained in the web-based application database for the previously received document messages;

means, recorded on the recording medium, for selecting a pair of corresponding document messages by identifying any one previously received document message having a primary key code corresponding with the primary key code of the new inbound message;

means, recorded on the recording medium, for selecting a unique new inbound document message by identifying any new inbound document message with a primary key code which does not correspond to any of the primary key codes maintained in the web-based application database;

means, recorded on the recording medium, for identifying the more recent document message in the message pair of corresponding document messages by comparing the timestamp of the previously received document message in the message pair with the timestamp of the new inbound message in the message pair; and

means, recorded on the recording medium, for updating the web-based application database to record: inbound document message information for the more recent document message; inbound document message information for the unique inbound document message; and the timestamps for the more recent and the unique inbound document messages.

9. The product in claim 8 wherein the web-based application comprises an inbound message processor for multi-threaded processing of document messages, the document messages being generated by a back office system.

1 10. The product in claim 9 wherein each of the document messages generated by the back office
2 system comprises a corresponding document, a primary key code for the corresponding document
3 and a timestamp designating the time of creation of the corresponding document.

1 11. The product in claim 10 wherein the recording medium is a magnetic storage device.

1 12. A web-based system for communication with a back office system, the back office system
2 comprising a back office database and a plurality of nodes for creating documents, the nodes
3 communicating with the back office database, the documents each being identified with a primary
4 key code and a timestamp designating the creation of each document, the back office system
5 generating document messages, each of the document messages comprising one of the documents
6 and the primary key code and the timestamp for the one of the documents, the web-based system
7 comprising:

8 an inbound message processor for processing of document messages, and a web-based
9 application database in communication with the inbound message processor;

10 means for operating the web-based application database to maintain inbound document
11 message information comprising primary key codes and timestamp for selected document
12 messages previously received by the web-based application database;

13 means for comparing the primary key code of a new inbound document message received
14 by the web-based application database with primary key codes maintained in the web-based
15 application database for the previously received document messages;

means for selecting a pair of corresponding document messages by identifying any one previously received document message having a primary key code corresponding with the primary key code of the new inbound message;

means for selecting a unique new inbound document message by identifying any new inbound document message with a primary key code which does not correspond to any of the primary key codes maintained in the web-based application database;

means for identifying the more recent document message in the message pair of corresponding document messages by comparing the timestamp of the previously received document message in the message pair with the timestamp of the new inbound message in the message pair; and

means for updating the web-based application database to record: the inbound document message information for the more recent document message; the inbound document message information for the unique inbound document message; and the timestamps for the more recent and the unique inbound document messages.

13. The web-based system claimed in claim 12, wherein the inbound message processor provides multi-threaded processing of document messages.

14. The web-based system claim in claim 13, wherein the primary key codes comprise document type information and document identification information.

WEB-BASED APPLICATION FOR INBOUND MESSAGE SYNCHRONIZATION

ABSTRACT

5 A Web-based computer system is provided with software for processing of inbound messages originating from a back office system. The computer system or web-based application may be operated to maintain the consistency of the information on both systems. A method of operating the computer system and application is also provided. The method, system and application accommodate use of multiple inbound queue server processes, multiple ports for sending messages from the back office system and multi-threaded processing in the web-based application system. The various inbound messages received by the web-based application system are processed in proper time sequence. Every document created by the back office system is identified with a unique primary key. The primary key identifies the type of document and the document number corresponding to the particular document. The document and a timestamp identifying the date and time of the document's creations are stored in the back office database. The web-based application system receives an inbound message including the document information from the back office system. Upon receipt, the web based application system searches a database listing primary key information of earlier received messages and compares the primary key information of the inbound message. If the primary key of the inbound message matches a stored primary key entry, the timestamps of the two messages are compared. The message having the later timestamp is identified as the most current version and is recorded in the web-based application database.

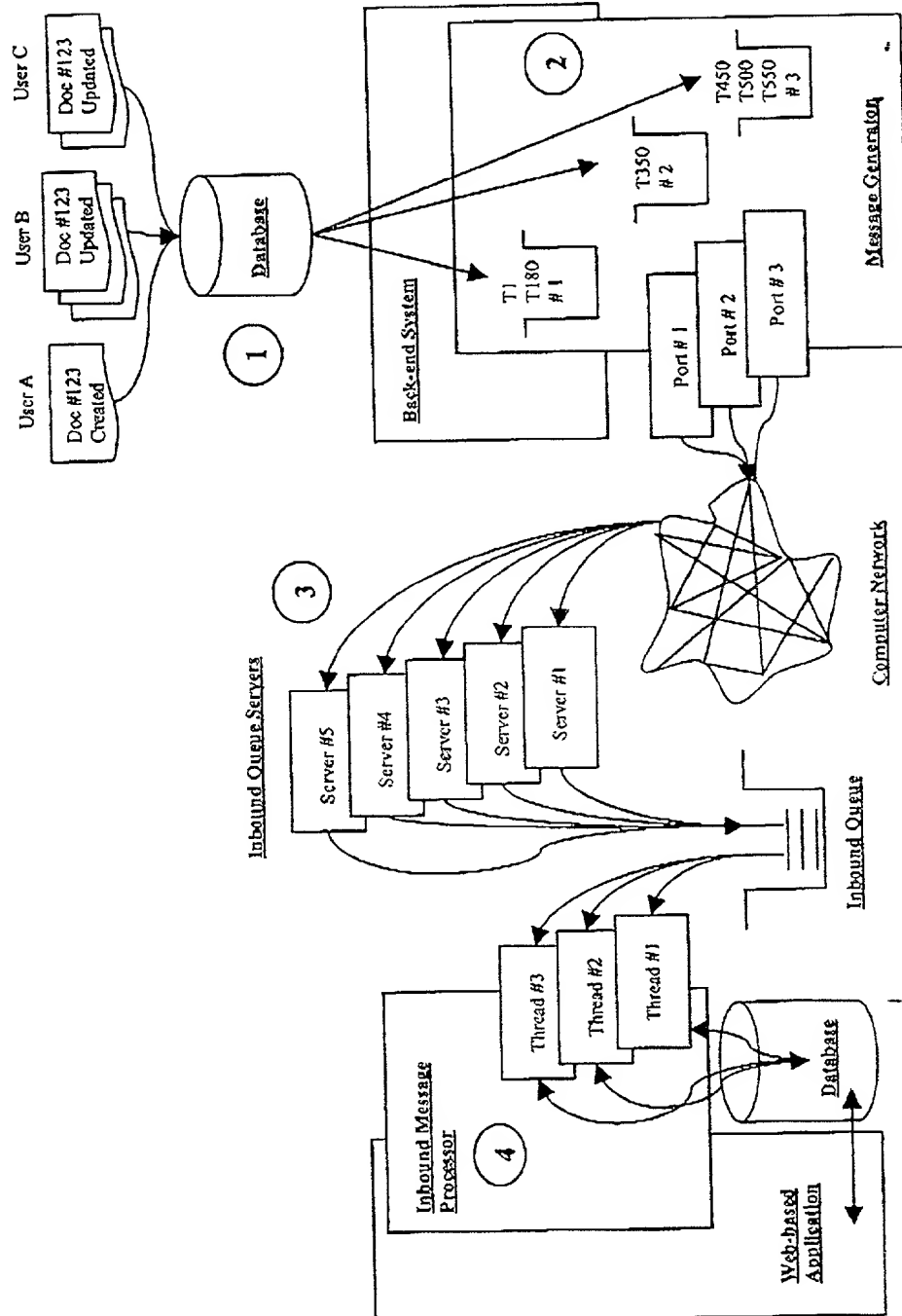


Figure 1.

Declaration and Power of Attorney for Patent Application

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name; I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

the specification of which (check one)

☒ is attached hereto.

☐ was filed on _____ as Application Serial No. _____ and was amended on _____.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, §1.56.

I hereby claim foreign priority benefits under Title 35, United States Code, §119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s):			
Number	Country	Day/Month/Year	Priority Claimed

I hereby claim the benefit under Title 35, United States Code, §120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, §112, I acknowledge the duty to disclose information material to the patentability of this application as defined in Title 37, Code of Federal Regulations, §1.56 which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

Prior U.S. Applications:		
Serial No.	Filing Date	Status

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both,

09702127 103000

As a named inventor, I hereby appoint the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:
J. S. Ray-Yarletts, Reg. No. 39,808; B. A. Clay, Reg. No. 32,121; G. M. Doudnikoff, Reg. No. 32,847;
E. H. Duffield, Reg. No. 25,970; J. W. Herndon, Reg. No. 27,901; G. R. Woods, Reg. No. 24,144;
C. A. Hughes, Reg. No. 26,914; E. A. Pennington, Reg. No. 32,588; J. E. Hoel, Reg. No. 26,279; and
J. C. Redmond, Jr., Reg. No. 18,753.

Send all correspondence to: Bruce Clay
IBM Corp., Dept. T81/Bldg. 503-3
P.O. Box 12195
Research Triangle Park, NC 27709
Phone: 919-254-6717
Fax: 919-254-4330

Date _____

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Figure 1 consists of 12 bar charts, labeled (a) through (l), each representing a different demographic or attitudinal variable. The y-axis for all charts represents the percentage of respondents, ranging from 0 to 100. The x-axis for each chart lists four categories: 'All respondents', 'Non-voters', 'Voters', and 'Abstainers'. The data is as follows:

- (a) Age:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (b) Sex:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (c) Education:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (d) Income:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (e) Employment:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (f) Home ownership:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (g) Political affiliation:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (h) Party affiliation:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (i) Party identification:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (j) Party loyalty:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (k) Party support:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).
- (l) Party preference:** All respondents (50%), Non-voters (45%), Voters (55%), Abstainers (50%).

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